



HIRE GUIDE

0141 341 3390 / enquiries@scotia-radio.co.uk

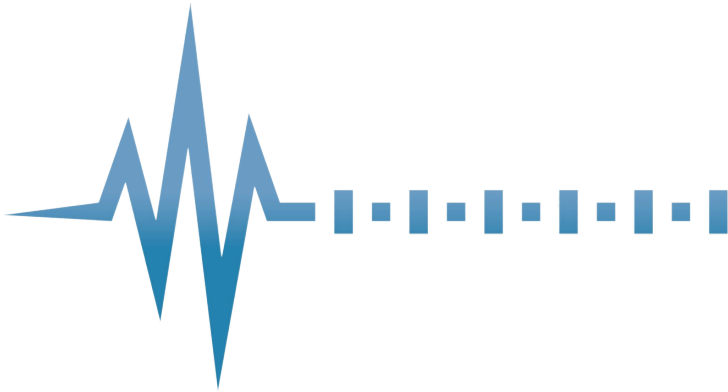


*On Your
Wavelength*

www.scotia-radio.co.uk

HIRE GUIDE

Useful Information



Glasgow Office

27 Blairtummock Place,
Panorama Business Village,
Glasgow,
G33 4EN

T: 0141 341 3390

E: enquiries@scotia-radio.co.uk

W: www.scotia-radio.co.uk

Service/Faulty Equipment

To ensure we can assist you effectively,
please report any equipment
malfunctions immediately.

If you are not fully satisfied with your
order, do not hesitate to reach out to us.



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HIRE GUIDE USER GUIDE

① ON/OFF VOLUME CONTROL

Turn clockwise to switch on and increase volume.

Anti-clockwise will decrease volume and switch off.

② CHANNEL CHANGE

This is used to select channels.

All radios in your group should be set to the same channel.

③ PTT BUTTON

Push To Talk

Hold this button in and then talk and release when finished.

The exact position of these controls may vary according to manufacturer /model.



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CHARGING GUIDE



In order to **preserve battery life** radios should always be switched off before charging



The **charging pod** will have 2 tabs which should be located in the slots on the side of the radio when it is placed in the pod, this will ensure that the radio stays in the correct position while charging.

The **indicator light** on the charger will show solid green when charging is complete.



Chargers should be unplugged when not in use.
Your charger may have a power cable and a power supply, or just the power cable depending on manufacturer.

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AUDIO ACCESSORIES

We have a wide range of accessories for use with handheld radios and other equipment.

ACCESSORIES



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OTHER RADIO EQUIPMENT

MOBILE RADIO

Can be used inside a vehicle.
The unit requires an external antenna and can be powered by the vehicles own accessory socket (cigarette lighter) or wired directly to the vehicle battery.



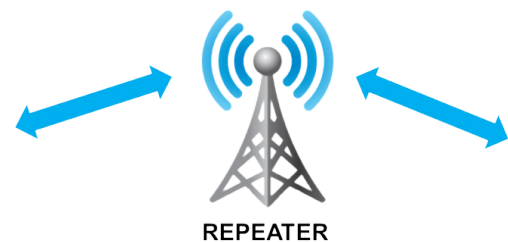
DESKTOP BASE STATION

For internal or external use, the unit has its own power supply and requires a 240 volt outlet.



REPEATER

A repeater is used to achieve wider and more consistent radio coverage when required.



PNEUMATIC MAST

Our telescopic trailer mast extends to 60 feet; it can be used to solve all kinds of coverage problems in almost any location.



Please contact us if you would like advice on the use of any of the above equipment

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OTHER RADIO EQUIPMENT

DISPATCHER

A two-way radio dispatcher enables you to deploy and monitor radio traffic, providing instant and efficient communication coordination. This advanced dispatching software supports both analog and digital two-way radio systems, allowing for 'mixed' mode operation to seamlessly assist you during the migration of your radio communication systems.



Please contact us if you would like advice on the use of any of the above equipment

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ADDITIONAL CHARGES

CLEANING CHARGE

A cleaning charge of £5 per item will apply if equipment is returned covered in mud, paint, marker pen or other substances.



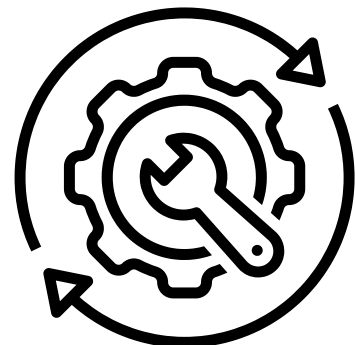
DETANGLING CHARGE

A detangling charge of £15 will apply if earpieces or other accessories are returned tangled together and not in the bags provided.



DAMAGE

You will be required to cover the cost of any equipment that needs to be repaired or replaced upon its return due to damage. Note that equipment can visually be in good condition but could have internal damage.



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RETURNS/PACKING



Please ensure that all equipment is returned in original condition and packaging, whether being collected by a courier, by us or returned by yourselves.

If you received your hire equipment in one of our plastic crates please be sure to send the same crate back to us. If crates are not returned the following charges will apply:

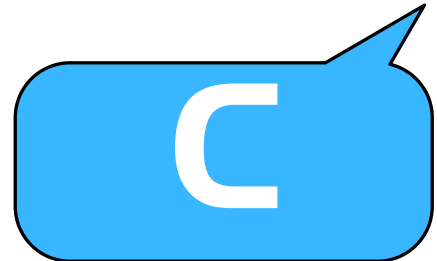
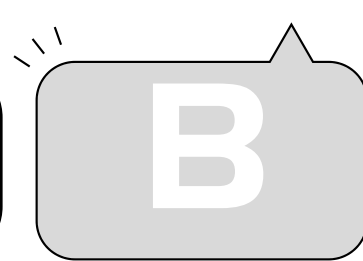
Crate £20

Crates should be sealed by hirer before uplift.

RADIO ETIQUETTE

When using the radios, please ensure that your transmissions are:

Accurate Brief Clear



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TERMS & CONDITIONS

Basis of Charging

The Hirer will pay the hire charges which will commence from the date and at the rates shown on the paperwork and continue during the term until the equipment is returned or collected. All charges are payable on demand. All time is chargeable, including Saturday, Sunday, Bank Holidays etc. from SRS if requested.

Hirer's Responsibilities

The Hirer's responsibility commences on receipt of the equipment and terminates when all the equipment is back with Scotia Radio Ltd. The Hirer agrees that he will not sell or otherwise part with possession and/or control of the equipment.

Maintenance of Equipment & Breakdown Procedures

The Hirer should keep himself acquainted with the state and condition of the equipment and ensure that it remains safe, serviceable and clean.

Any breakdown or unsatisfactory working of equipment must be immediately notified to Scotia Radio Ltd. Under no circumstances should the Hirer repair or attempt to repair the equipment. Such equipment must be returned for examination.

FULL TERMS & CONDITIONS ARE AVAILABLE ON REQUEST

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TERMS & CONDITIONS

Lost, Non-Returned, Damaged or Unclean Equipment

Scotia shall not be liable for lost, damaged or unclean equipment. When the equipment is reported lost or non-returned, the Hirer will be liable to pay the current list price to replace the equipment. Costs for damaged or dirty equipment will also need to be covered by the Hirer.

You must confirm with us by phone or email when you want the equipment collected unless already specified at the time of order.

All hire equipment not returned at the end of the hire period will be charged for at the prevailing manufacturers recommended prices. Details can be obtained from SRS if requested.

Physically damaged items will be charged at SRS's standard repair costs or the current manufacturer's recommended price should the damaged equipment be beyond economic repair.

Recommendations

The Hirer should ensure that he is covered by his own insurance against all risks in respect of the use of this equipment.



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OTHER SERVICES

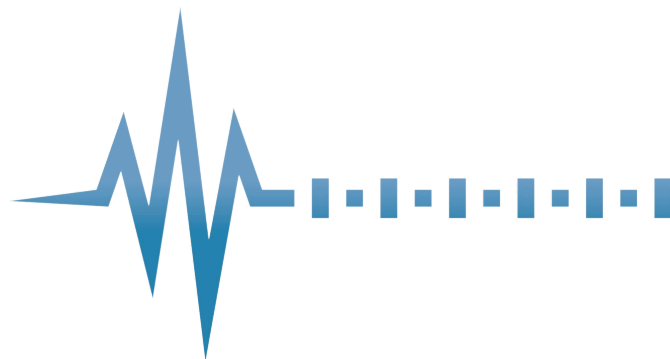
SCOTIA RADIO SERVICES ALSO OFFER A WIDE RANGE OF OTHER SERVICES INCLUDING:

RADIO SYSTEM DESIGN

We take a methodical and logical approach to bespoke Radio System Design solutions.

Firstly, our experienced team conducts an on-site survey and needs analysis to determine customer specific requirements. Findings are subsequently translated into a clearly defined list of materials and services that will be required in order to deliver the correct solution. A period of consultation and in house testing follows. The system will then be implemented.

Further to a site test for your fixed installation or event, Scotia will design a suitable system to meet the needs of your requirements and give you the best possible coverage.



WE CAN CATER FOR ALL YOUR RADIO NEEDS - CONTACT US TODAY

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OTHER SERVICES

SCOTIA RADIO SERVICES ALSO OFFER A WIDE RANGE OF OTHER SERVICES INCLUDING:

REPAIR

It's our belief that the repair service available to all Scotia customers is amongst the best available today throughout UK. All Scotia Radio bench repair technicians have the necessary experience, accreditations and training. This allows them to carry out their task effectively. Together with these qualities, as a rule only genuine manufacturer's replacement parts are used.

Where possible, a fast turnaround is the priority for our service department. We're proud to say that our average turnaround times vary between three and five working days. The majority of repairs that pass through our workshop each day are limited to a half hours labour plus parts. They are returned to the end user with a three month warranty on any repair work carried out.

VEHICLE & ASSET TRACKING

Managers can track vehicles in real time using a computer, tablet or phone. Vehicle locations update automatically on Google or Bing maps, and email or SMS alerts mean that vehicle statuses can be viewed anytime, anywhere.

WE CAN CATER FOR ALL YOUR RADIO NEEDS - CONTACT US TODAY